

## Terms & Conditions

### Registration

- All parents / carers must complete our Registration Form before a child can be accepted at a **3d Health & Fitness Wey Valley School**. Registration must be done directly on our website <https://www.3dhealthandfitness.co.uk/weymouth-club/events-camps/>
- **3d Health & Fitness Wey Valley School** must be notified of any changes in Registration details, as soon as possible, in writing by the parent / carer.

### Booking Sessions

- All sessions requested by parents / carers are subject to availability.
- All sessions booked must be paid for in advance.
- For **HAF funded places**, parents /carers must have a 5-digit HAF Code provided by Dorset Council before registering, this code must be sent to the club by e-mail: [cmwv@3dhealthandfitness.co.uk](mailto:cmwv@3dhealthandfitness.co.uk) and once verified, you will be sent a 100% Discount Code.
- No parent / carer should consider a booking as being accepted until payment has been received by the Club.
- If you are accepted for a place, you will be required to make payment within 72 hours of confirmation of each place. Payment can be made online via or with a HAF Verification discount code only.
- Bookings may be made up to **24 hours** before the start of any session. Children will not be able to be booked in after that time.
- **3d Health & Fitness Wey Valley School** will credit all fees charged, if the club is forced to close due to unforeseen circumstances.

### Responsibility for attendance

- It is the parent / carer's responsibility to ensure that their child / children arrive, on time, to any Activity or Holiday Club, and are signed in accordingly

- It is the parent / carer's responsibility to notify **3d Health & Fitness Wey Valley School** if there are late changes made to their child / children's club attendance on that day.

### **Penalties for Late Collection**

- It is the responsibility of all parents / carers collecting children to do so promptly at the end of the session. Failure to do so will expose the parent / carer to the payment of a financial penalty and will constitute a breach of the terms and conditions, entitling **3d Health & Fitness Wey Valley School** to exclude the child from subsequent sessions.

### **Responsibility for Payment**

- The responsibility for payment of all fees, charges and penalties lies at all times with the person who has made the booking.
- Failure by **3d Health & Fitness Wey Valley School** to make a written or verbal request for payment of fees does not constitute an excuse or reason for late, or non-payment under any circumstances.
- Failure to settle all fees and/or penalties when due may result in the club taking action (including legal action) to recover any outstanding sums.

### **Cancellation charges**

- Cancellations must be made in writing by e-mail to [cmwv@3dhealthandfitness.co.uk](mailto:cmwv@3dhealthandfitness.co.uk) Cancellations will be accepted within 72 hours of booking confirmation will receive a full refund. Cancellation outside the initial 72 hours, you will be offered an alternative date or a credit note for a future camp, this will only be available if we are able to fill the place from an existing waiting list or a new customer.
- You can amend your dates prior to the start of camp free of charge (subject to a £5 admin charge within 7 days of original start date)
- You must receive a confirmation e-mail regarding cancellation, within 3 working days, if this is not the case, please follow up with additional e-mail/phone call.

### **Children from overseas**

- We welcome families from outside the UK. For a child's safety and welfare, we ask they have an understanding of the English language.

## Circumstances Beyond Our Control (Force Majeure)

- We reserve the right to cancel any place, at any time, and with any notice period, in the event of circumstances beyond our control preventing us from operating camp as we planned. This clause applies to the cancellation of any booking made.
- In the event of the cancellation of a booking due to a circumstances beyond our control, we reserve the right to review and amend our refund policy.

## Credit Notes

- When a credit note is awarded, this is valid for 12 months (unless otherwise specified). You can use the credit towards any dates/season that fall before it expires.

## Exclusions

- We reserve the right to exclude or refuse any person at any time prior to and during the camp if, in our opinion, that person is incompatible with the general well-being of the camp.
- To give the very best experience, we have a number of policies in place regarding the safety and welfare of the children in our care.

## Camp Policies

- We ask for all families to read our policies and procedures. This enables parents/guardians and carers to understand our expectations and determine the suitability of our camps for their child. [...](#)

## Waiting Lists

If the camp you require is fully booked, you will be placed on a waiting list and in the event of any cancellations we will attempt to contact you and book your child on to the camp.

## Legal: Waivers, Exclusions and Jurisdiction

- These terms and conditions are governed by English law and subject to the jurisdiction of the courts of England and Wales.
- **3d Health & Fitness Wey Valley School** shall not be liable for any direct or indirect loss suffered by parents / carers as a result of club closures under the terms of the agreement, including but not limited to loss of profits, increased costs or expenses or wasted expenditure.

The following policies will be made available to parent/guardians on completion of booking and prior to commencement.

- Behaviour
- Bullying
- Complaints
- Child Protection & Safeguarding